

# Better technology for nonprofits

## MANAGED IT PROGRAM

The switch to remote work in 2020 revealed the lack of adequate technology at many nonprofits. They lacked the appropriate hardware, software, and cybersecurity protocols. Few had full-time IT support to guide them through the transition.

In response, the Foundation worked with local IT providers ServiceByte, Computer Experts, and Smart IT to develop a program for information technology support for nonprofits. Launched in 2021, the one-year program provided six local agencies with an IT needs assessment and up to one year of support from a vetted IT managed-service provider, along with necessary hardware and software upgrades.

**Kish Melwani, CEO of ServiceByte.** “It was great to see nonprofits receive the help they very much deserve. Many have limited budgets and end up underinvesting in their technology. We’ve helped them modernize their technology, harden their security, and provide them with resources to optimize their businesses.”



**SERVICEBYTE**